

Accepting an Ongoing Adviser Fee

Client guide only.

This guide provides instructions on how to accept an Ongoing Adviser Fee.

1. You will receive an email notifying you to log into your account and accept the fee

Email Sample:

You have a pending authorisation on Platform



noreply@platformpluswrap.com.au
To Rebecca Sherwell



Name: Jason Super
User ID: JSuper189

Reminder - Log in to PlatformplusWRAP to approve outstanding authorisation requests.

Hi Jason,

You have a pending authorisation awaiting your approval in the below portfolio.

Portfolio name:

- Jason Super - Accumulation:

Pending authorisation:

- Ongoing Fee Arrangement

To view and approve this authorisation, please log in to PlatformplusWRAP at <https://login.platformpluswrap.com.au>.

Pending authorisations are visible under the Administration menu.

If you have any questions, contact us on 1300 168 905. Lines are open 8.30 a.m. - 7 p.m. AEST from Monday to Friday (excluding national public holidays). You can also email us at clientsupport@platformpluswrap.com.au

PlatformplusWRAP

Level 2, Cnr Maroochydore Road & Evans Street, **Maroochydore** | QLD 4558
PO Box 1856, **Sunshine Plaza** | QLD 4558

<http://www.platformpluswrap.com.au/>

2. Once you have logged into the portal, navigate to **Administration**

Jason Super - Accumulation - Super Portfolio
My Portfolio Summary Quick Links

As at 20 April 2023

Regular Payments

Fund your investment strategies or accounts with regular payments in.

[View Distributions](#)

My Net Worth

\$0.00

| ASSETS AND DEBTS | VALUE |
|------------------------|--------|
| On Platform Portfolios | \$0.00 |
| Financial Assets | \$0.00 |
| Non-Financial Assets | \$0.00 |
| Debts and Liabilities | \$0.00 |

[View Details](#)

Portfolio Valuation

\$0.00

N/A (\$0.00) (Last 30 days)

| ACCOUNT | VALUE | LAST 30 DAYS |
|------------------------|--------|--------------|
| Superannuation Account | \$0.00 | N/A |

[View All Accounts](#) [View Holdings](#)

Geographic Diversification

You currently have no investments to report on

This graph will show where your investments are distributed globally.

[View Distributions](#)

Asset Allocation

You currently have no investments

[Manage Widgets](#)

Performance

Since Portfolio Opened

* Performance Calculated is Cumulative Since Inception

[View Performance](#)

3. Under the **Authorisations** tab, you will see the **Advice Fee Consent Request** awaiting your approval

Jason Super - Pension - Super Portfolio
My Portfolio Administration Quick Links

As at 20 April 2023

Filter Accounts: Jason Super - Pension

Authorisations
Fees and Charges
Corporate Actions
Transfers
Tax

From: 20/04/2023 To: 20/04/2023 Since Inception: 3M 1Y Show: Open authorisations Complete authorisations

| EVENT | DATE STARTED | ACCOUNT NUMBER | ACCOUNT NAME | PROGRESS |
|--|--------------|----------------|----------------------------|---|
| + Advice Fee Consent Request | 20/04/2023 | PP6000500 | Jason Super - Accumulation | <div style="width: 100%; height: 10px; background-color: #ccc;"></div> Toggle the detail panel to authorise |

4. To view the details of the **Advice Fee Consent Request**, click on the cross in the middle

The screenshot displays the 'My Portfolio Administration' page for 'Jason Super - Pension - Super Portfolio' as of 20 April 2023. The page is divided into several tabs: Authorisations, Fees and Charges, Corporate Actions, Transfers, and Tax. The 'Authorisations' tab is active, showing a table of events. A specific event, 'Advice Fee Consent Request', is highlighted with a red box around a plus sign icon in the 'EVENT' column. The table also includes columns for 'DATE STARTED', 'ACCOUNT NUMBER', 'ACCOUNT NAME', 'PROGRESS', and a 'Toggle the detail panel to authorise' link.

Navigation menu: Summary, Accounts, Investments, Cash & Payments, Orders, Superannuation, **Administration**, Documents

Top navigation: My Portfolios, My Notifications (2), My Details, Log Out


Header: Jason Super - Pension - Super Portfolio
My Portfolio Administration
As at 20 April 2023

Filter Accounts: Jason Super - Pension

Quick Links

Authorisations | Fees and Charges | Corporate Actions | Transfers | Tax

From: 20/04/2023 To: 20/04/2023 Since Inception 3M 1Y Show: Open authorisations Complete authorisations

| EVENT | DATE STARTED | ACCOUNT NUMBER | ACCOUNT NAME | PROGRESS | |
|--|--------------|----------------|----------------------------|----------------------------------|--------------------------------------|
|  Advice Fee Consent Request | 20/04/2023 | PP6000500 | Jason Super - Accumulation | <div style="width: 100%;"></div> | Toggle the detail panel to authorise |

5. Review the fee details and either **Authorise** or **Reject**. Should you reject the order, please inform your adviser

Advice Fee Consent Request
20/04/2023
PP6000500
Jason Super - Accumulation
Toggle the detail panel to authorise

What amount of ongoing fees will you pay?

The below shows a reasonable estimate of the fee amounts that will be paid to Infocus Securities Australia Pty Ltd for the twelve months to 20 April 2024 based on the information provided by your Financial Adviser. If you consent, the actual amount that you will pay from your Account will depend on the date your consent is received, rounding and the value of your account during the period.

PP6000500-242 : SOA Account

| FEE TYPE | CHARGE TYPE | ANNUAL FEE (INCL. GST) | CHARGE FREQUENCY | ESTIMATED FEE PER FREQUENCY (INCL. GST) | |
|---------------------|----------------|---|--------------------|---|----------|
| Adviser Service Fee | Percentage (%) | \$0.00-\$1,000,000.00 Above \$1,000,000.01 | 1.1000% 0.8000% | Monthly | \$320.83 |

Estimated Balance: \$350,000.00
Estimated Annual Amount (incl. GST): \$3,850.00

Adviser Details

| | | | |
|----------------------|----------------------|----------|--------------------------------------|
| Adviser Name | Billie PFAAAA0000001 | Licensee | Infocus Securities Australia Pty Ltd |
| Adviser Phone Number | 07 00112233 | AFSL | 236523 |
| Adviser Email | TestOne@fnz.com.au | | |

Why is Billie PFAAAA0000001 of Infocus Securities Australia Pty Ltd seeking your consent?

Infocus Securities Australia Pty Ltd is required by law to obtain your consent before the ongoing fees can be deducted from your Account. If you are not happy with the amount described, you do not have to provide consent.

How long does your consent last?

Your consent expires on 16 September 2024.

Infocus Securities Australia Pty Ltd will be required to ask for your consent annually so that we can continue deducting fees from your Account in return for ongoing services.

How can you withdraw your consent?

You may vary or withdraw your consent to any future advice fee deductions at any time by notifying Infocus Securities Australia Pty Ltd in writing at the contact details above, or by submitting an on-platform request to withdraw your ongoing advice fee consent.

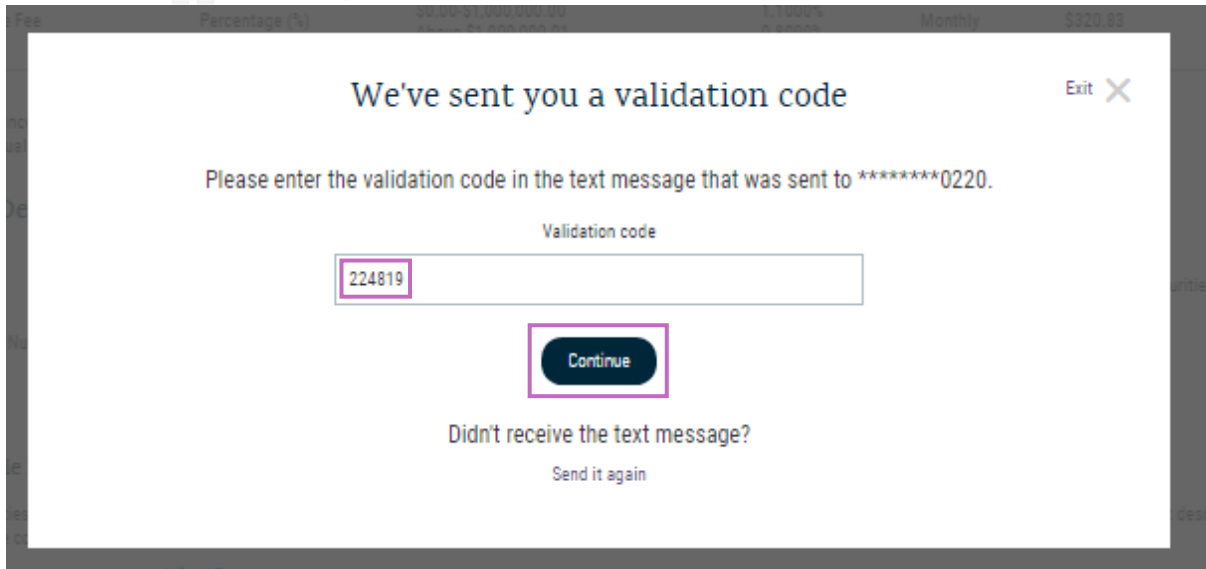
If we do not receive your consent by 17 August 2024 we will automatically cease deducting fees from your Account on 16 September 2024.

By consenting to the fees I:

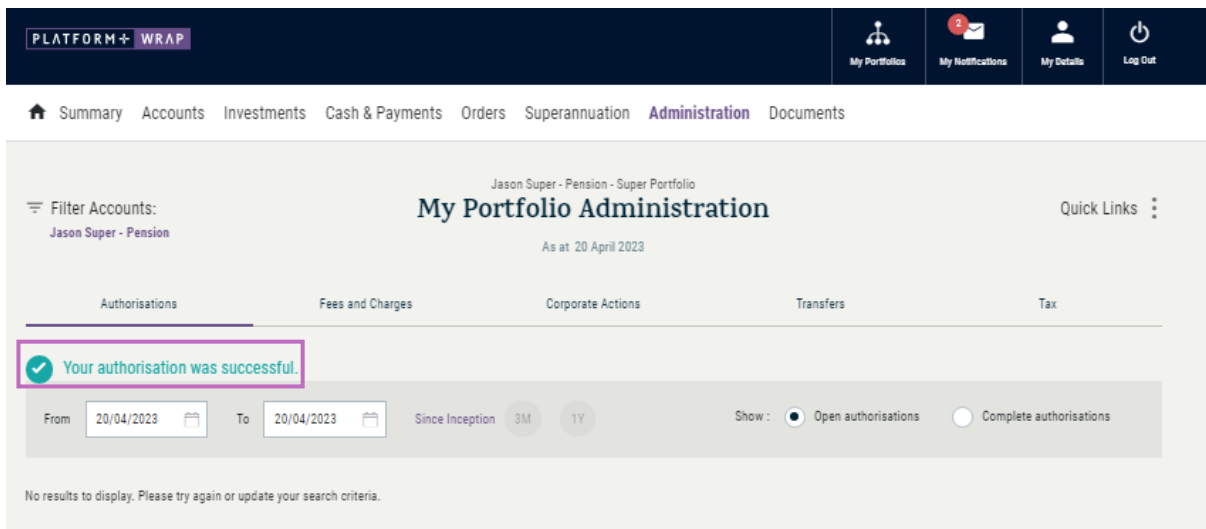
- understand the information provided above;
- understand that where my Financial Adviser is part of an adviser dealer group, payment will be made to that dealer group and not the individual adviser;
- request and authorise the advice fee(s) to be deducted from my Account(s) and to be paid to my Financial Adviser;
- acknowledge that the Responsible Entity/Trustee is not responsible for the financial advice services provided by my Financial Adviser;
- release the Responsible Entity/Trustee from any claim relating to the financial advice services provided by my Financial Adviser, other than a claim for the Responsible Entity/Trustee to pay the agreed advice fee(s) and to deduct it from my Account(s);
- acknowledge the Responsible Entity/Trustee has discretion to reject or cease deducting advice fees;
- confirm that the advice fee(s) reflect what has been agreed with my Financial Adviser;
- acknowledge that I understand how the advice fee(s) will be applied to my Account;
- understand that fixed advice fees deducted at regular frequencies may result in rounding discrepancies when compared to annual calculations; and
- declare that the advice fee(s) comply with the sole purpose test. This means that only costs associated with advice that relates to your superannuation and insurance obtained through superannuation may be deducted from your superannuation Account.

Authorise
Reject

- A validation code will be sent to your mobile. Enter the code in the validation code box. Click **Continue**



- When you have successfully authorised the ongoing adviser fee, you will see the following message



Should you have any questions or require any additional information in relation to this guide, please contact your Financial Adviser or the PlatformplusWRAP Client Support Centre on 1300 168 905 or clientsupport@platformpluswrap.com.au.