

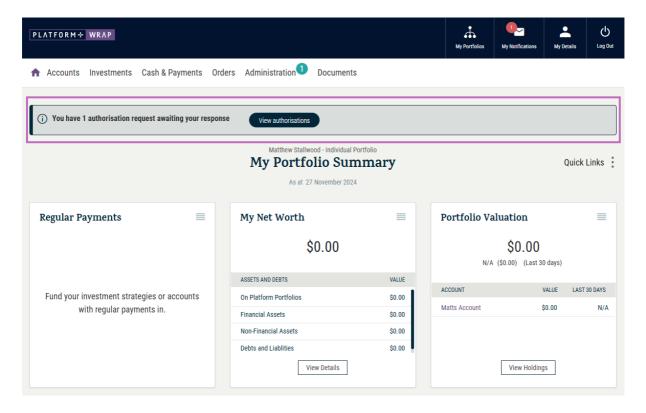
# Accepting an Ongoing Fee Renewal

## Client guide only.

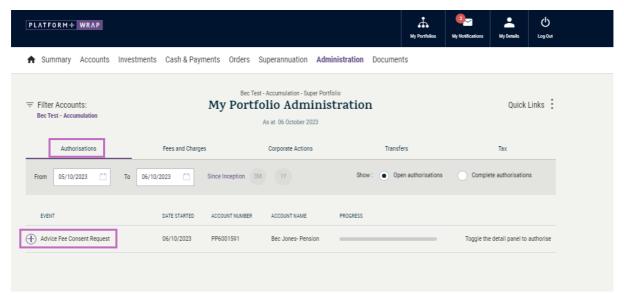
This guide provides instructions on how to accept an ongoing fee renewal agreement.

#### Web View:

1. Once logged into your portal, click View Authorisation within the banner

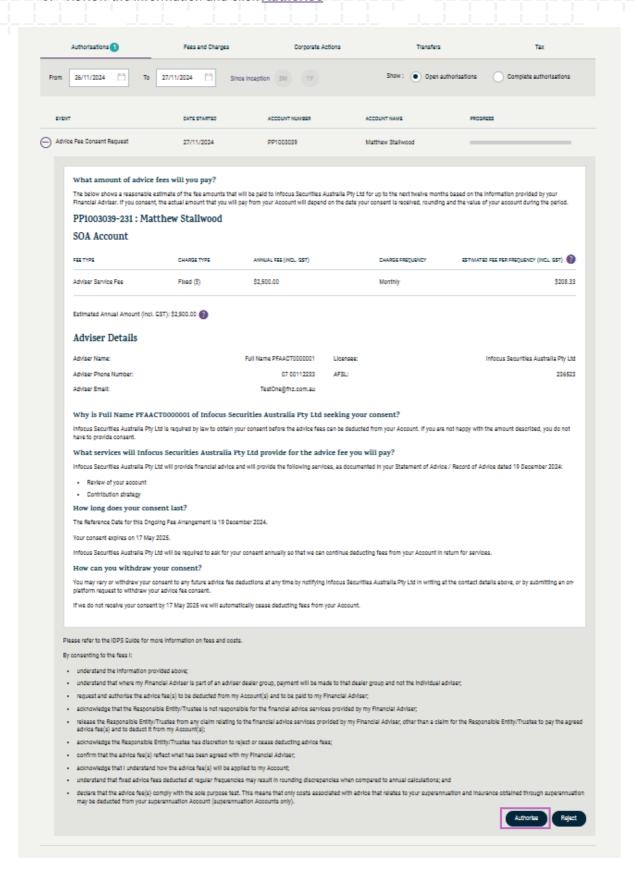


2. Click on **Authorisations** and expand the **Event** 



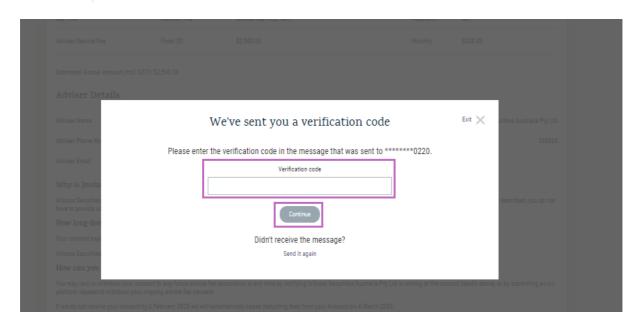


#### 3. Review the information and click Authorise

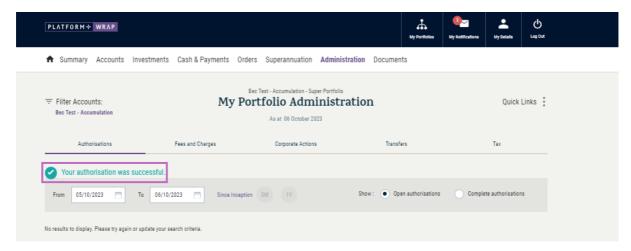




- 4. A pop-up box will then appear for you to enter a verification code. This code will be sent to your mobile
- 5. Enter code and click Continue



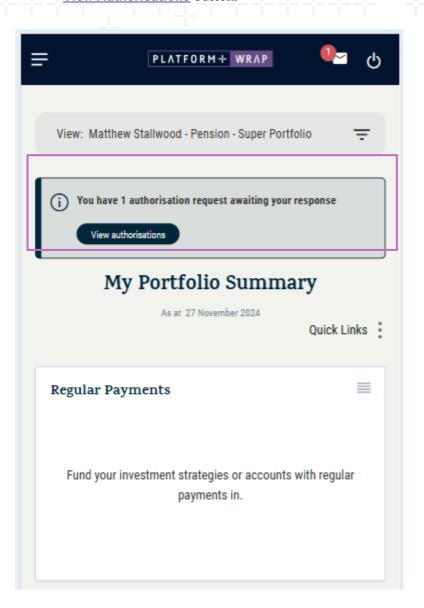
6. When successfully authorised, you will receive the following message



## Phone View:

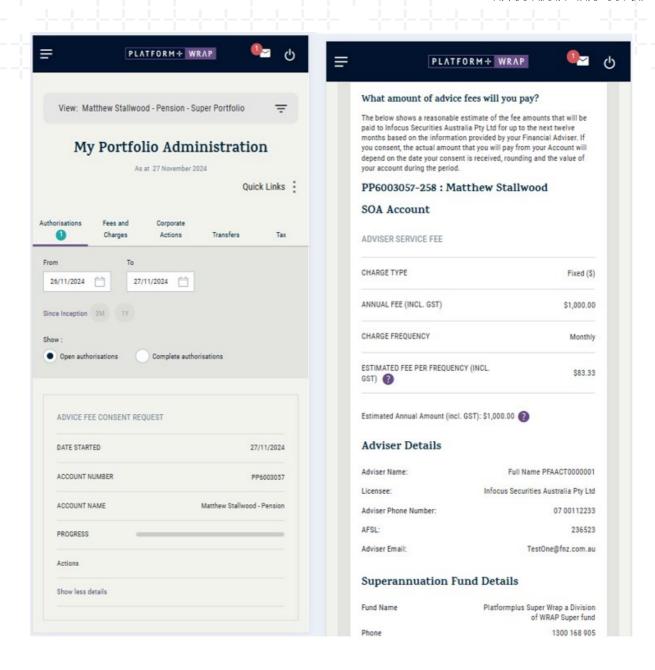


1. Once you have logged into your client portal, you will see the following message. Click on the **View Authorisations** button.



2. Under **Event** you will see the **Advice Fee Consent Request.** Scroll down to review the information.

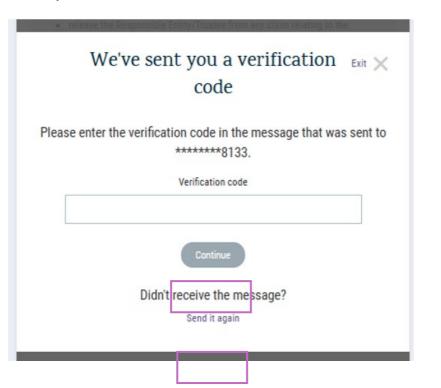




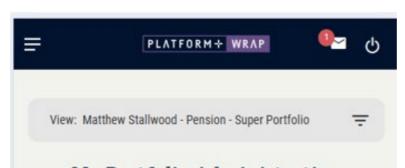
### 3. Click Authrosie



4. A pop-up box will then appear for you to enter a verification code. This code will be sent to your mobile.



5. When successfully authorised, you will receive the following message:



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| Should you have any questions or require any additional information in relation to this guide, please                                       |
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| contact the PlatformplusWRAP Support Team on 1300 191 952 or <a href="mailto:support@platformplus.com.au">support@platformplus.com.au</a> . |